(b) whether Government have considered the recommendations of the Committee;

(c) if so, what is the decision taken thereon; and

(d) by when the recommendations are likely to be implemented ?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI DALBIR SINGH) : (a) to (d) Consequent upon the implementation of the Award of the National Industrial Tribunal for Regional Rural Banks and the recommendations of the Equation Committee, certain changes were to be brought about in Service Regulations, Recruitment and Promotion Policy for the RRB employees. The National Bank for Agriculture and Rural Development (NABARD) had accordingly constituted a Working Group in September, 1991, with the following terms of reference :

(i) to frame service regulations for all categories of employees of Regional Rural Banks;

(ii) to frame recruitment and promotion policies in RRBs; and

(iii) any other matter relating to the implementation of the award of the Tribunal read with the Equation Committee Report.

National Bank for Agriculture and Rural Development to whom the Working Group submitted its report have advised the Government on the implementation of the recommendations relating to staff Service Regulations, Recruitment and Promotion Policy etc. The recommendations of the Working Group are under consideration and decisions on the same will be taken in due course.

Setting up of a National Rural Bank of India

1267. SHRI KAMAL MORARKA :

SHRI VISHWASRAO RAMRAO PATIL :

Will the Minister of FINANCE be pleased to refer to the answer to Starred Question 92 given in the Rajya Sabha on 3rd March, 1992 and the answer to Unstarred Question 3737 given in the Rajya Sabha on 11th August, 1992 and state :

(a) what progress has been made so far with regard to the establishment of a National Rural Bank of India; and

(b) if not, what alternatives are being considered with a view to improve the viability and revival of Regional Rural Banks ?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI DALBIR SINGH) : (a) and (b) Government is considering the proposal for establishment of a National Rural Banks of India (NRBI) by merging all the existing 196 Regional Rural Banks (RRBs), with a view to improve the viability of RRBs and increase the flow of credit to rural sector. No final decision has so far been taken in this regard.

राजीव गांधी फाउन्डेशन, नई दिल्ली को दान

1268. **श्री मोहम्मद अफजल उर्फ मीम अफजल :** क्या वित्त मंत्री यह बताने की कृपा करेंगे कि :

(क) राजीव गांधी फाउन्डेशन, नई दिल्ली को 31 अक्तूबर, 1992 तक कुल कितनी राशि के दान प्राप्त हुए हैं; और

(ख) उन व्यक्तियों और संस्थाओं के नाम क्या-क्या हैं जिन्होंने इस फाउन्डेशन को एक लाख रुपये से अधिक के दान दिये हैं ?

वित्त मंत्रालय में राज्य मंत्री (श्री रामेश्वर ठाकुर) : (क) दिनांक 31 अक्तूबर, 1992 तक श्री राजीव गांधी फाऊन्डेशन, नई दिल्ली द्वारा प्राप्त किए गए दानों की कुल राशि 16,62,03,825 रुपये है ।

(ख) जिन व्यक्तियों तथा संस्थानों ने एक लाख रुपये से अधिक का दान दिया है, उनकी सूची संलग्न है (**देखिए** परिशिष्ठ, 165, अनुपत्र संख्या 19)

Report of Expert Committee on Wage Structure

1269. MAULANA OBAIDULLAH KHAN AZMI : Will the Minister of FINANCE be pleased to refer the answer to Unstarred Question 539 given in the

Rajya Sabha on the 14th July, 1992 and state :

(a) whether the Expert Committee on wage structure has since submitted its report to Government;

(b) if so, what are the deails thereof; and

(c) what action Government have taken thereon ?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI SHANTARAM POTDUKHE) : (a) The Committee of Experts has not yet submitted its report.

(b) and (c) Do not arise.

Inflows in Non-Resident (External) Rupee Account and Foreign Currency Non-Resident Accounts

1270. SHRI KAMAL MORARKA : Will the Minister of FINANCE be pleased to state :

(a) what has been the inflow in the Non-Resident (External) Rupee Account and Foreign Currency Non-Resident during 1991-92;

(b) what are the comparative figures during last five years;

(c) whether there has been a sharp fall in the inflow in the above two accounts during 1991-92; and

(d) if so, what are the reasons therefor ?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI RAMESHWAR THAKUR) : (a) to (c) The inflows in the Non-Resident (External) Rupee Account (NRERA) and the Foreign Currency Non-Resident Account (FCNRA) during the last 5 years are indicated below :

Inflows (+)/outflows (—) (Excluding accrued interest) :

US Million Dollars

	87-88	88-89	89-90	90-91	91-92
NRERA	+368	+162	+166	+84	(—)27
FCNRA	+1051	+1540	+1309	+168	(—)1267

(d) The outflow recorded in the NRERA and FCNRA Accounts during 1991-92 was on account of a temporary loss of confidence in the credit worthiness of the country caused by a number of adverse developments especially in the external sector of the country.

Ranking Banks on the basis of Customer Services

1271. SHRI SURESH KALMADI : Will the Minister of FINANCE be pleased to state :

(a) whether it is a fact that Government propose to take steps for ranking the banks on the basis of customer services provided by them;

(b) if so, what are the details thereof and also the reasons therefor; and

(c) whether Indian Banks Association has opposed the proposal; and

(d) if so, what is Government's reaction thereto ?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI DALBIR SINGH) : (a) to (d) With a view to improve customer service further, a proposal was mooted to rank the banks on the basis of customer service provided by them. The ranking was to be made on the basis of a review to be undertaken by the IBA once in two years. IBA have expressed the view that since customer surveys were in the past conducted by RBI and coordinating banks of State Level Bankers Committees (SLBCs) in different states through outside agencies and since surveys conducted by independent bodies may be more objective and useful, such surveys could be conducted from time to time areawise and bankwise. Government have noted the views of IBA.